

TERMS AND CONDITIONS

These terms and conditions (the "Terms and Conditions") govern the use of **Peaceofmindresults.com**. This Site is owned and operated by Peace of Mind Results LLC. This Site is an ecommerce website.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

THESE TERMS AND CONDITIONS CONTAIN A DISPUTE RESOLUTION CLAUSE THAT IMPACTS YOUR RIGHTS ABOUT HOW TO RESOLVE DISPUTES. PLEASE READ IT CAREFULLY.

Intellectual Property

All content published and made available on our Site is the property of Peace of Mind Results LLC. and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

Acceptable Use

As a user of our Site, you agree to use our Site legally, not to use our Site for illegal purposes, and not to:

- Harass or mistreat other users of our Site;
- Violate the rights of other users of our Site;
- Violate the intellectual property rights of the Site owners or any third party to the Site;
- Hack into the account of another user of the Site;
- Act in any way that could be considered fraudulent; or
- Post any material that may be deemed inappropriate or offensive.

Restrictions on Use of the Websites

Content in any artificial intelligence ("AI") platform. For purposes of these Terms and Conditions, the phrases "artificial intelligence platform" or "AI platform" means any platform, technology, or software that enables computers to perform a variety of tasks that otherwise require human intelligence, including, but not limited to, the ability to see, understand, and

translate written language, analyze data, generate code or text, or otherwise make decisions or recommendations based on the data or information that such platforms, technologies, or software are being fed. Furthermore, for purposes of these Terms and Conditions, the phrases “artificial intelligence platform” or “AI platform” include, but are not limited to, ChatGPT, all Amazon AI services, all Google AI services, and all Azure AI services.

If we believe you are using our Site illegally or in a manner that violates these Terms and Conditions, we reserve the right to limit, suspend or terminate your access to our Site. We also reserve the right to take any legal steps necessary to prevent you from accessing our Site.

Accounts

When you create an account on our Site, you agree to the following:

1. You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account; and
2. All personal information you provide to us through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

Sale of Goods And Services

These Terms and Conditions govern the sale of goods and services available on our Site.

The following goods are available on our Site:

- Paper books;
- Digital books;
- Courses;
- PDF; and
- Merchandise.

The following services are available on our Site:

- Coaching;

- Consulting;
- Teaching; and
- Mentoring.

The services will be paid for in full when the services are ordered.

These Terms and Conditions apply to all the goods and services that are displayed on our Site at the time you access it. This includes all products listed as being out of stock. All information, descriptions, or images that we provide about our goods and services are as accurate as possible. However, we are not legally bound by such information, descriptions, or images as we cannot guarantee the accuracy of all goods and services we provide. You agree to purchase goods and services from our Site at your own risk.

We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

Third Party Goods and Services

Our Site may offer goods and services from third parties. We cannot guarantee the quality or accuracy of goods and services made available by third parties on our Site.

Subscriptions

Your subscription automatically renews, and you will be automatically billed until we receive notification that you want to cancel the subscription.

To cancel your subscription, please follow these steps: 1. sign into your account 2. cancel subscription.

Payments

We accept the following payment methods on our Site:

- Credit Card;
- PayPal;
- Debit;

- Direct Debit;
- Affirm;
- Apple Pay; and
- Google Pay.

When you provide us with your payment information, you authorize our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you authorize us to charge the amount due to this payment instrument.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

Shipping and Delivery

When you purchase goods from our Site, the goods will be delivered through one of the following methods:

- Standard Delivery;
- Over night; or
- 6-7 Days.

Delivery will take place as soon as reasonably possible, depending on the delivery method selected. Delivery times may vary due to unforeseen circumstances. Please note that delivery times do not include weekends and statutory holidays.

You will be required to pay delivery charges in addition to the price for the goods you purchase.

If you purchase goods from us for delivery to a destination outside the United States your purchase may be subject to import duties and taxes applied by the destination country. You are responsible for paying any such duties or taxes. Please contact your local customs office for more information before making a purchase. We are not responsible for the payment of any such duties or taxes and are not liable for any failure by you to pay them.

You are required to provide us with a complete and accurate delivery address, including the name of the recipient. We are not liable for the delivery of your goods to the wrong address or wrong person as a result of you providing us with inaccurate or incomplete information.

Refunds

Refunds for Goods

Refund requests must be made within 1 days after receipt of your goods.

We accept refund requests for goods sold on our Site for any of the following reasons:

- Good is broken.
- Good does not match description; or
- Good is the wrong size.

Refunds do not apply to the following goods:

- eBooks; and
- Digital Products.

Refunds for Services

All services sold on our Site are non-refundable.

Returns

Returns can be made by mail. To return a good by mail, follow the following procedure: must return the original product in its original packaging.

Consumer Protection Law

Where any consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.

Links to Other Websites

Our Site contains links to third party websites or services that we do not own or control. We are not responsible for the content, policies, or practices of any third-party website or service linked to on our Site. It is your responsibility to read the terms and conditions and privacy policies of these third-party websites before using these sites.

Limitation of Liability

Peace of Mind Results LLC. and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

Indemnity

Except where prohibited by law, by using this Site you indemnify and hold harmless Peace of Mind Results LLC. and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are governed by the laws of the State of Maryland.

Dispute Resolution

Subject to any exceptions specified in these Terms and Conditions, if you and Peace of Mind Results LLC. are unable to resolve any dispute through informal discussion, then you and Peace of Mind Results LLC. Agree to submit the issue first before a non-binding mediator and to an arbitrator in the event that mediation fails. The decision of the arbitrator will be final and binding. Any mediator or arbitrator must be a neutral party acceptable to both you and Peace of Mind Results LLC. The costs of any mediation or arbitration will be shared equally between you and Peace of Mind Results LLC.

Notwithstanding any other provision in these Terms and Conditions, you and Peace of Mind Results LLC. agree that you both retain the right to bring an action in small claims court and to bring an action for injunctive relief or intellectual property infringement.

Restrictions on Use of the Websites

The use of this website is subject to compliance with applicable laws and regulations.

Users are prohibited from engaging in any unlawful or harmful activities on the website.

The website reserves the right to restrict access or usage for individuals violating terms of use.

How to opt in

You may consent to participate in the SMS program by updating your opt-in preference on your customer account profile on any Peaceofmindresults.com domain website. Only customers who affirmatively consent to participate in the SMS program will be subscribed to the program. When

you opt in to participate in the SMS program, you agree and consent to receive promotional messages and account update messages at the mobile phone number you provide, even if your number is on the national or state do-not-call registry. Messages may be delivered or made using any method, including an automated system. Your participation in the SMS program is not a condition of any purchase.

How to opt out

To opt out from our SMS program you may text "STOP" to 877-373-2651 from your mobile phone. You will be unsubscribed from the text program. After that you will receive no more messages for this program unless you opt in again.

Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

Contact Details

Please contact us if you have any questions or concerns. Our contact details are as follows:

(1877) 373-2651

J.H@PEACEOFMINDRESULTS.ORG

5000 Thayer Center Ste C

You can also contact us through the feedback form available on our Site.

Effective Date: 13th day of November 2023